



# Software Engineering

An overview of our services





# Domain Specialist Services for Modern Commerce

| Talented workforce  
of over 300+  
Engineers

| Seamless  
augmentation with  
in-house teams

| Quality and  
productivity  
focused

| ISO accredited  
Centre of Excellence  
for Engineering



# Facing into business challenges

## Legacy modernisation

---

We help drive application modernisation to deliver cost reduction, enhanced security, compliance and stability to create streamlined processes, intuitive digital workflows and improved customer experiences.

## Digitisation and cost optimisation

---

Our specialists will create enhanced customer engagement through digital touch-point solutions. We'll ensure improved IT resilience and seek to build a strategic partnership to drive long-term cost benefits.

## System development and integration

---

We help you build or integrate commerce systems to improve velocity, quality and time-to-market. Our domain driven approach strongly aligns between the solution and its evolving needs

## Operational Assurance

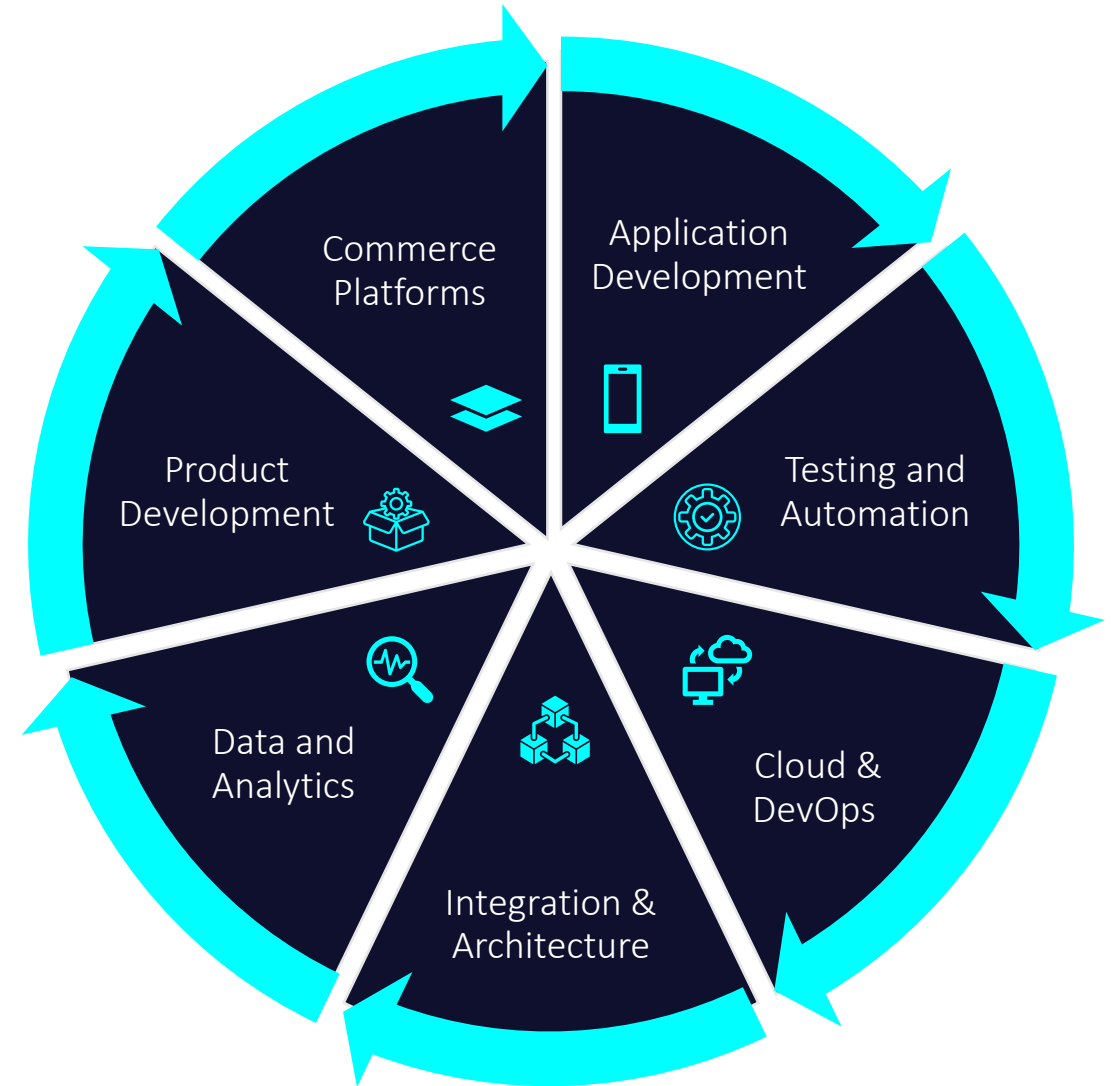
---

Our engineering teams are equipped to manage your vital IT systems, both on-prem and in the cloud, ensuring seamless operations, robust processes and adherence to SLAs for business continuity.

# A comprehensive suite of Engineering services

We cover everything from custom software development to robust testing, cloud technologies, efficient DevOps practices, seamless system integration, and scalable solutions.

With our domain expertise and industry experience, we meet the evolving tech needs of commerce businesses, helping you stay ahead in a competitive landscape.



# Technical expertise

Our technical expertise spans the vast software engineering ecosystem, including frameworks, languages and tools for every stage of the development life cycle.

## Java stack



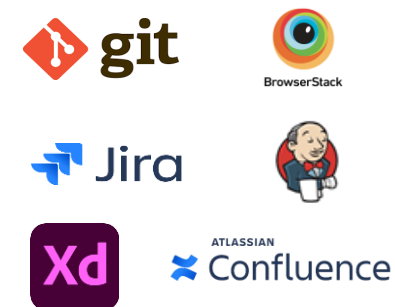
## JavaScript stack



## Microsoft & BI Stack



## Tools and applications



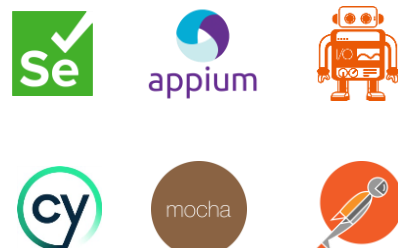
## Infra and deployments



## Design and architecture



## Automation stack



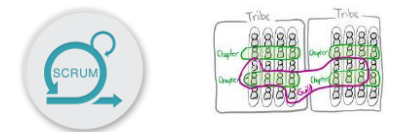
## Database and NoSQL



## Mobile development



## Process frameworks







# Outcomes we deliver

Making an impact for every customer



## Revenue growth

New click & collect solution developed and deployed, boosting web sales and customer experience



## Seamless Augmentation

Accelerated PIM delivery and enhanced agility in under 3 months with fluid team augmentation



## Cost-effective scalability

Scalable team of 50+ engineers team provided flexible support for mobility provider's multichannel ticketing.



## Improved staff-experience

Enhanced staff experience with a new pick, pack, and dispatch solution, cutting processing time and costs through intuitive design and workflows.

# The PMC approach

Enabling innovation and transformation

## **Tailored design**

---

Our approach to service design ensures we understand your needs, pain-points and your future roadmap. Our skilled teams then build a bespoke solution fit to your exact specifications and budget.

## **Continuous improvement**

---

We deliver pragmatic improvement plans with consistent measurement of service indicators. Our commitment to building the best solution means we're always open to feedback and will challenge assumptions if something could be done better.

## **Domain expertise**

---

PMC software engineers bring deep domain experience across retail, digital and commerce. Drawing on our team's extensive skillset, we provide technical consultancy for your architecture, roadmap and end-state.

## **Flexible mobilisation**

---

Our services are flexible and scalable to meet your demands. We collaborate with your team at a pace that works for you. Our specialists seamlessly integrate with your in-house teams, ensuring quality and productivity are at the forefront.

# Our engineering customers

We deliver a comprehensive spectrum of engineering capabilities to global and national B2B, D2C and Retail organisations.

For our customers we have successfully delivered seamless point-of-sale (POS) extensions, self-checkout (SCO) and ERP system integrations, enterprise intranet platform implementations, cloud integration and enhanced head-office solutions.

As a result, our customers see improved staff, customer and user experiences alongside process optimisation and efficiency across multiple business functions.



WHSmith

national express

■ banner®

MONSOON

Retail247



*“ I have no doubt that PMC’s understanding of the customer experience has been instrumental in solving our previous issues, including customer communication throughout their journey. PMC’s solution not only optimises the customer experience, it also enhances it. ”*

Antony Eden – Chief Information and Digital Officer, **Banner Ltd**

 **banner**®

# Here to help



Email: [info@pmccommerce.com](mailto:info@pmccommerce.com)

Tel: +44 (0)1235 521900